



**SCOPSERV**  
*International inc.*

Since 2004



## WORLD LEADER IN IP TELEPHONY SOLUTIONS

ScopServ's early adoption of SIP and Unified Communications technology has developed a robust, mature, and finely tuned product line with a solid reputation in the telecommunications industry. The **ScopTEL™ software suite** is a web based interface for Unified Communications Management based on Asterisk technology which offers its business customers a best of breed way of managing their telecommunications networks. ScopServ can meet the telephony requirements of any company, from SMB to SME, thanks to our line of specialized and customizable products..

More than that, ScopServ is also a team. With our programming experts always in tune with the latest developments, we offer continuous product improvement. Our many certified training and support centers based in every continent, ensure that we maintain the highest quality standards. Last but not least, our **network of approved resellers and distributors**, demonstrates ScopServ's unrelenting commitment to customer service around the world.

SATISFIED  
CUSTOMERS  
ARE OUR  
GAUGE OF  
SUCCESS!



### MORE THAN AN ALTERNATIVE TO TRADITIONAL BUSINESS TELEPHONY, SCOPSERV'S VOIP SOLUTIONS REPRESENT A TOTALLY NEW APPROACH TO BUSINESS COMMUNICATIONS.

The integrated **ScopTEL™ IP PBX** system offers one of the most stable and rich environments available anywhere in the world. Our company makes it a point of honour to serve its customers with the utmost transparency, reliability and adaptability.



SCAN THIS CODE TO SEE TESTIMONIALS OF SATISFIED CUSTOMERS

HEAD OFFICE  
SALES OFFICE  
R & D DIVISION

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9300, AUTOROUTE TRANSCANADIENNE, SUITE GRAHAM BELL, MONTRÉAL (QUÉBEC) H4S 1K5  
2800, POWER, SUITE 200, DRUMMONDVILLE (QUÉBEC) J2C 6X8

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## PRODUCT DATA SHEET



Our comprehensive top quality IP PBX software makes ScopTEL IP PBX the nerve center of your **telecommunications**. Offering comprehensive business call management, this software combines the three fundamental benefits of IP telephony: performance, reliability and scalability. A unified, comprehensive and efficient communication system can now easily be developed using ScopTEL™ IP PBX.

ScopSTATS™

Data management and data analysis rise to new heights thanks to our **statistics** environment ScopSTATS™. With its system of hierarchical links to associated data, the ScopSTATS™ software guarantees you comprehensive data management.

ScopSWITCH™

ScopSWITCH™ lets you get **relevant information in real time**. This high-performance tool lets agents and call center supervisors closely monitor user status instantaneously and have tangible proof of the efficiency of any customer service center.

ScopDEV™

ScopDEV™ now provides full interoperability between the ScopTEL™ IP PBX telephony software and any other external application. While engaged in a customer call, this software **development tool** works in the background using fast information transfer to built personalized files.

ScopCOMM™

ScopCOMM™ offers you a true **real-time high-performance communication** system, combining audio and video. Intuitive and user-centric, our instant presence and messaging management ensures your business stays at the cutting edge of communication technologies internally and externally.

ScopDIAL™

Simplify your working methods by using the ScopDIAL™ **automatic dialling** tool. By automatically detecting contacts and telephone numbers and sending them to the ScopTEL™ IP PBX server, the ScopDIAL™ tool saves you substantial time in your routine tasks.